What kind of messages will I receive?

Alert Monterey County messages pertain to the safety, health, or welfare of the community affected by a potential or an actual emergency. Evacuation, shelter-in-place, re-entry notifications, public health advisories, recommended protective measures and incident situation information alerts are typical. You have the ability to chose how you want notifications sent to you at the time of registration. The telephone number you register will only be called when the address/zip code you provide may be impacted by an emergency situation. You will not receive advertising or other non-emergency notifications through Alert Monterey County.

Who manages Alert Monterey County?

The Alert Monterey County system is managed by the Monterey County Department of Emergency Management, in partnership with all city public safety agencies in Monterey County as well as California State University Monterey Bay.



How do I register?



Scan the QR Code or visit our website at www.AlertMontereyCounty.org

Website

AlertMontereyCounty.org

Alert Monterey County is Adminstered by:

County of Monterey
Department of Emergency Management
1322 Natividad Rd, Salinas, CA 93906
alertmontereycounty@countyofmonterey.gov
Website: www.AlertMontereyCounty.org





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What is Alert Monterey County?

Alert Monterey County is the system used by city and county public safety officials to deliver emergency notifications and information to residents and businesses impacted by, or in danger of being impacted by an emergency or disaster.

How does Alert Monterey County work?

Alert Monterey County uses information from Alert Monterey County Registrations, 9-1-1 and utilities databases, as well as other sources to send emergency notifications via voice phone calls, text/SMS messages, and TTY to a geographic area selected by public safety and emergency management professionals in Monterey County.

Who has access to my information?

Only authorized and trained public safety officials from Monterey County and your local city are allowed to send alerts through the system.

Is there a charge for this service?

There is no charge for registering, or for receiving these messages, however your cellular data and messaging rates will apply.



Partners

City of Monterey

City of Carmel-By-The-Sea City of Del Rey Oaks City of Greenfield City of Gonzalez City of King City City of Marina

City of Pacific Grove City of Salinas City of Sand City City of Seaside City of Soledad Cal State University Monterey Bay

What information is required?

Alert Monterey County requires your:

- Phone number and/or Email
- Physical address or addresses in Monterey County

Where will alerts come from?

Voice/Audio: 831-308-4911

SMS/Text: **65513**

Emails: <u>noreply@genasys.com</u>

Make sure to add a contact in your phone for Alert Montery County.

Can you opt-in anonymously?

You may sign up anonymously to receive public safety alerts in a zip code via text message by texting your **zip code** to **65513**.

Questions?

Visit our Stay Informed website at: alertmry.org/informed

Please register at:

alertmontereycounty.org

